



The Office of the Taxpayer Advocate

Government of the District of Columbia
Office of the Chief Financial Officer
Office of Tax and Revenue



OTA Mission Statement

The DC Taxpayer Advocate works within the Office of Tax and Revenue and is dedicated to ensuring that all District of Columbia taxpayers are treated in a fair and equitable manner and in accordance with District law.

A coin-operated binocular viewer in the foreground, overlooking a cityscape. The viewer is a silver, cylindrical device with two eyepieces at the top and a coin slot in the center. The background shows a hazy view of a city with a river and a bridge.

OTA Vision Statement

The Office of the Taxpayer Advocate strives to:

- ensure that all District taxpayers know their rights and obligations as taxpayers
- provide individual assistance to resolve problems that are unresolved after going through the normal channels; and
- provide systemic advocacy in order to improve the District of Columbia's tax system.



DC Taxpayer Bill of Rights



1. The right to be informed.
2. The right to quality service.
3. The right to pay no more than the right amount of tax.
4. The right to challenge the District's position and be heard.
5. The right to an independent review of a dispute
6. The right to finality.
7. The right to privacy.
8. The right to confidentiality.
9. The right to use a representative.
10. The right to a fair and just tax system.

When will OTA intervene?

Situations where many units or divisions are involved and the ability to work cross-divisionally is required for an accurate outcome

Cases where the taxpayer is presenting a unique situation which needs individualized review

Cases that have been referred by specified organizations or agencies

Cases where the taxpayer has tried to resolve a problem through the normal OTR channels, but the channels have broken down

Cases where there is no other opportunity for review

To offer aid and oversight as necessary with: FOIA requests, OICs, and tax checks.



Contacting OTA

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Q & A